



FOR IMMEDIATE RELEASE

**CARLTON HOTEL & CARLTON CITY SINGAPORE INTRODUCE
HANDY SMARTPHONES TO ALL GUEST ROOMS**



Singapore, 29 March 2016 – *Carlton Hotel Singapore*, a 940-room hotel located in the heart of the city in the Civic District and *Carlton City Hotel Singapore* have introduced their latest complimentary guest service, *handy* smartphone which provides guests with unlimited 3G internet, local and international calls and a Singapore city guide.

Each *handy* smartphone is personalised for guests upon check-in and can be used both in the hotel and on the go to provide guests with a unique experience, ensuring seamless connectivity and convenience at all times.

Guests can now enjoy unlimited 3G data and unlimited local and international calls to seven destinations – Australia, China, Hong Kong, Japan, South Korea, United Kingdom, and United States of America. Handy is preloaded with useful applications such as interactive maps, a Singapore city guide, attractions, sightseeing spots and restaurant recommendations, the best deals in Singapore as well as other features so that guests can have access to all the local information at no additional cost.

In addition, guests can easily access and stay connected with the hotel's on-going promotions, facilities, food and beverage outlets, services, telephone contact list and location. At a click of a button, the *handy* phone is able to provide directions and information on how to travel to a particular destination and back to the hotel.

To ensure the privacy and protection of guest information, all guest personal data, login passwords, browsing history, other usages records and additional applications downloaded will be deleted from the device upon check-out. The smartphone is then reset to its original settings for the usage of the next guest.



The implementation of the *handy* smartphones is part of *Carlton Hotel Singapore* and *Carlton City Hotel Singapore's* Go-Green initiative. As of February 2016, distribution of newspapers were ceased and all guests are entitled to complimentary access to news publications online via their smartphones and tablets in the hotel's public areas and guestrooms.

"Connectivity plays a vital role in today's society. We believe the *handy* solution will provide our guests with an enhanced stay with greater convenience and savings when they are able to connect with their family and friends, make international calls, post photos on social media or simply find out the hotel's promotions with a tap of a button," says Mark Bulmer, General Manager of *Carlton Hotel Singapore*.

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About Carlton Hotel Singapore

Carlton Hotel Singapore is the largest independent hotel in Singapore that combines international standards with exceptional service and local charm. Carlton Hotel offers 940 well-appointed guest rooms with 13 meeting rooms, award-winning Wah Lok Cantonese restaurant, all-day dining Café Mosaic, Tuxedo Cafe & Pâtisserie, Gravity Bar, a gym and swimming pool. Every part of the hotel experience is crafted to celebrate modern Singapore and dedicated to the comfort of every discerning traveller.

Visit www.carltonhotel.sg for more information. Find us on Facebook! www.facebook.com/CarltonHotelSG

About Carlton City Hotel Singapore

Carlton City Hotel Singapore is conveniently located on Gopeng Street off Tanjong Pagar Road, along the fringes of Chinatown, Raffles Place and within the Central Business District. The hotel offers guests an upscale and stylish experience, resonating well with international business and leisure travellers. Designed by reputed leading international interior design company Hirsch Bedner Associates (HBA), the hotel exudes designer-conceived touches and furnishings from the grand lobby to its spacious guestrooms. With 29 floors and 386 guestrooms, the hotel is primed to be the preferred hotel for discerning business and leisure travellers. Carlton City Hotel Singapore is owned by Carlton Properties (Singapore) Pte Ltd, along with Carlton Hotel on Bras Basah Road.

Visit www.carltoncity.sg for more information. Find us on Facebook! www.facebook.com/CarltonCityHotelSG

About handy

handy, the innovative flagship product from Tink Labs, is a new benchmark for in-room technology. When implemented as an in-room solution through hotel partners, *handy* combines the functionality of a personal smartphone and hotel in-room phone services into one fully integrated device. Each *handy* smartphone is customized for the hotel brand and provides guests with unlimited mobile internet, local and international, as well as an up-to-date city guide and one-click access back to the hotel's concierge and in-house amenities.

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